

Message

From: Vance, Meredith J [Meredith.J.Vance@wv.gov]
Sent: 7/8/2021 1:34:57 PM
To: Michelle Cochran [michelle.L.Cochran@wv.gov]; Ludwig, Britt B [Britt.B.Ludwig@wv.gov]; Amjad, Ayne [Ayne.Amjad@wv.gov]; Ivey, Walter M [Walter.M.Ivey@wv.gov]; Crumlish, Karen [Crumlish.Karen@epa.gov]; Rogers, Rick [rogers.rick@epa.gov]; Zirilli, Alysa [Zirilli.Alysa@epa.gov]
Subject: FW: [External] RE: Clarksburg is required to update us on daily actions regarding lead levels each day (Monday to Friday) at roughly same time each day
Attachments: ATT00001.txt; Attachment A - [REDACTED] Stanley Avenue.jpg; Attachment B - [REDACTED] Bridge Street.jpg; Attachment C - [REDACTED] Tyler Avenue.jpg; Attachment D - Press Release on Lead Service Lines.pdf; Attachment E - Resident Acknowledgement Forms.pdf; Attachment F - Lead Response Meeting Agenda.pdf; Attachment G - Lead Response Meeting Sign In Sheet.pdf

From: JMyers@ClarksburgWater.com <jmyers@ClarksburgWater.com>
Sent: Wednesday, July 7, 2021 8:47 PM
To: Vance, Meredith J <Meredith.J.Vance@wv.gov>; 'Bob Davis' <rdavis@clarksburgwater.com>; 'Gil Haines' <ghaines@clarksburgwater.com>
Cc: Cobb, Craig R <Craig.R.Cobb@wv.gov>; Hawranick, Mike <Mike.Hawranick@wv.gov>; Satterfield, Zane R <Zane.R.Satterfield@wv.gov>; Stull, Shirley A <Shirley.A.Stull@wv.gov>; Myers, Seth J <Seth.J.Myers@wv.gov>; 'HarrisonCountyStudio' <[REDACTED] Ex. 6 Personal Privacy (PP) >; [REDACTED] Ex. 6 Personal Privacy (PP) > 'Jonathan Calvert' <[REDACTED] Ex. 6 Personal Privacy (PP) >; 'Timothy Stranko' <TStranko@wvcitylaw.com>; clowers@clarksburgwater.com; 'John Mayer' <jmayer@clarksburgwater.com>; jferrell@clarksburgwater.com; sheenahunt@regionvi.com
Subject: [External] RE: Clarksburg is required to update us on daily actions regarding lead levels each day (Monday to Friday) at roughly same time each day

CAUTION: External email. Do not click links or open attachments unless you verify sender.

Meredith:

In response to the AO and inquiries below, I submit the following:

- Locations of additional lead service lines identified by the system? – None, lead sampling in progress. Additional samples have been collected at [REDACTED] Ex. 6 Personal Privacy (PP) Road (07/07), [REDACTED] Ex. 6 Personal Privacy (PP) Street (07/07), [REDACTED] Ex. 6 Personal Privacy (PP) Street (07/06), [REDACTED] Ex. 6 Personal Privacy (PP) Avenue (07/07), and [REDACTED] Ex. 6 Personal Privacy (PP) Street (07/07). We are planning to drive these samples to the WVDHHR lab on Friday, July 9, 2021.
- Sample dates and results from the 3 residences where partial lead service line replacements have been done after the replacements to verify lead levels? – As stated in this inquiry, the CWB staff replaced the lead service lines (utility side only) on Monday, June 28, 2021 at [REDACTED] Stanley Avenue, [REDACTED] Ex. 6 Personal Privacy (PP) Bridge Street, and [REDACTED] Tyler Avenue. Samples were taken at [REDACTED] Stanley Avenue (07/06) and [REDACTED] Bridge Street (07/06). The property owner at [REDACTED] Ex. 6 Personal Privacy (PP) [REDACTED] Ex. 6 Personal Privacy (PP) (07/06). We are planning to drive these samples to the WVDHHR lab on Friday, July 9, 2021.

- Verification of the materials of the private owned portion of the 3 locations where partial lead service line replacements were done? – On this date, customer service lines were exposed at all three locations [redacted] Stanley Avenue [redacted] Bridge Street, and [redacted] Tyler Avenue). Each line was inspected and verified by CWB staff to be copper piping. I have attached photos of the lines at each location (Attachments A-C). Customers were notified verbally by CWB staff. They will also receive their service line results in writing in the coming days.
- Additional attempts that have been made to reach the resident that didn't answer the door and what exactly was left on the car? – After numerous failed attempts at the door of [redacted] Bridge Street, CWB staff left a note on the resident's car instructing them to contact the CWB.
- Additional methods of public education required in the AO? – We issued a press release (attached to this email as Attachment D) on Friday, July 2, 2021. This press release was also sent (on the same date) to all local media outlets, local newspapers, and posted on our Facebook page. We will be posting educational information on our website tomorrow. We plan to notify all customers by telephone informing them that "the Clarksburg Water Board (CWB) has recently received lead test results that show three residential homes within Clarksburg's Water System above the EPA's action level. As a result, the Bureau for Public Health (BPH) is mandating that extensive lead and copper testing be performed throughout their system. Any homeowners within the CWB's service area with lead service lines, or copper service lines with lead solder, are asked to contact the Clarksburg Water Board at (304) 623-3711 at their earliest convenience to be scheduled for free sampling or with questions." Starting next week, we will include a billing insert into the bills that we mail to our customers. This will be the most effective method because the notice will reach every customer. The billing insert will be approved by the BPH before it is sent out to our customers. We plan to have the draft notice sent to BPH for review/approval by this Friday, July 9, 2021. We also posted a notice on our Facebook page earlier today that read, "PUBLIC NOTICE TO ALL CLARKSBURG WATER BOARD CUSTOMERS - The Clarksburg Water Board (CWB) has recently received lead test results that show three residential homes within Clarksburg's Water System above the EPA's action level. As a result, the Bureau for Public Health is mandating that extensive lead and copper testing be performed throughout their system. The CWB has no record of any lead or lead soldered lines within their distribution system; however, individual homes built before 1988 may have lead or lead soldered service lines. Any homeowners within the CWB's service area with lead service lines, or copper service lines with lead solder, are asked to contact the Clarksburg Water Board at (304) 623-3711 at their earliest convenience to be scheduled for free sampling or with questions. Homeowners will be notified of the results within 30 days from receipt. The CWB appreciates your prompt attention to this matter."
- Information on any other previously performed partial or full lead service line replacements? – Information regarding service line replacements of the three previous locations were provided above. No new locations have been identified at this time. We will continue testing in the three affected areas of our water system.

- Any other requirements of the AO that you have or are attempting to complete? – We have provided the residents at [redacted] Stanley Avenue, [redacted] Bridge Street, and [redacted] Tyler Avenue with a PUR POU filter. We required each resident to sign a form acknowledging that the CWB had replaced a lead service to their residence and that they have been provided a PUR filter to use. These acknowledgment forms are attached as Attachment E. We held a Lead Response Meeting with our “Lead Response Team” yesterday afternoon. The meeting agenda and sign in sheet are attached as Attachments F and G. As a team, we prepared a response letter regarding the Administrative Order (the final letter is being prepared by our legal counsel and will be forthcoming). We appointed a team to oversee the public education campaign. We have organized a preliminary plan (basically phase one) that will utilize the previous affected areas of concern, building construction data from the county assessor, old work orders, and distribution system maps showing lines (by line type) to assist the CWB staff in a systematic approach in sampling of the water system. Lastly, we plan to seek funding from the Drinking Water State Revolving Fund, Governor’s Office, Water Development Authority, West Virginia Infrastructure and Jobs Development Council, as well as potential earmarks from our US Senators. We are working with Region VI Planning and Development Council to secure an engineering firm to help us with preparing a corrective action plan, organizing remediation measures with regulatory agencies, as well as engineering/designing of service line replacement projects. Our request for qualifications (RFQ) advertisement (for professional services) should hit the local newspapers next week. Our plan is to hire an engineering/consultant firm at our board meeting on Tuesday, August 10, 2021.

Once again, I apologize for my delay in getting back to you earlier today. I feel a little more at ease after our conversation this afternoon. As I mentioned during our call, we must keep open communications with one another and most importantly work together during this unprecedented time. In light of the conditions, I look forward to working with you and your team of professionals as we all proceed onward with this monumental task ahead of us. Helen Keller said it best, “Alone we can do so little; together we can do so much.”

If you have any questions or require additional information, please don’t hesitate to contact me.



From: Vance, Meredith J <Meredith.J.Vance@wv.gov>

Sent: Tuesday, July 6, 2021 8:05 PM

To: Bob Davis <rdavis@clarksburgwater.com>; Gil Haines <ghaines@clarksburgwater.com>; jmyers@ClarksburgWater.com

Cc: Cobb, Craig R <Craig.R.Cobb@wv.gov>; Hawranick, Mike <Mike.Hawranick@wv.gov>; Satterfield, Zane R <Zane.R.Satterfield@wv.gov>; Stull, Shirley A <Shirley.A.Stull@wv.gov>; Myers, Seth J <Seth.J.Myers@wv.gov>

Subject: RE: Clarksburg is required to update us on daily actions regarding lead levels each day (Monday to Friday) at roughly same time each day

Good Evening,

In addition to the responses required by the administrative order, EPA and BPH also would like updates on the following as well as anything else the system has done regarding this issue:

- locations of additional lead service lines identified by the system;
- sample dates and results from the 3 residences where partial lead service line replacements have been done after the replacements to verify lead levels;
- verification of the materials of the private owned portion of the 3 locations where partial lead service line replacements were done;
- additional attempts that have been made to reach the resident that didn't answer the door and what exactly was left on the car;
- additional methods of public education required in the AO;
- information on any other previously performed partial or full lead service line replacements;
- any other requirements of the AO that you have or are attempting to complete.

Thank you,

Meredith Vance

Meredith Vance, Director (Interim)
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WV Bureau for Public Health
WV Dept. of Health & Human Resources
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From: Myers, Seth J <Seth.J.Myers@wv.gov>

Sent: Tuesday, July 6, 2021 3:58 PM

To: Bob Davis <rdavis@clarksburgwater.com>; Gil Haines <ghaines@clarksburgwater.com>;
JMyers@ClarksburgWater.com

Cc: Cobb, Craig R <Craig.R.Cobb@wv.gov>; Hawranick, Mike <Mike.Hawranick@wv.gov>; Satterfield, Zane R <Zane.R.Satterfield@wv.gov>; Stull, Shirley A <Shirley.A.Stull@wv.gov>; Vance, Meredith J <Meredith.J.Vance@wv.gov>; Myers, Seth J <Seth.J.Myers@wv.gov>

Subject: Clarksburg is required to update us on daily actions regarding lead levels each day (Monday to Friday) at roughly same time each day

Dear Clarksburg Water Board Staff,

Mike and I just got off the phone with our Director.

The Commissioner is requiring a daily update from Clarksburg each day where you let us know what you did that day regarding the lead situation (Administrative Order, customer education, sampling, work on corrective action plans or corrosion control study, etc).

Please write this up as a detailed, numbered list with narratives and attachments as appropriate and then email it to all of the following people each day.

Cobb, Craig R <Craig.R.Cobb@wv.gov>; Hawranick, Mike <Mike.Hawranick@wv.gov>; Satterfield, Zane R <Zane.R.Satterfield@wv.gov>; Stull, Shirley A <Shirley.A.Stull@wv.gov>; Vance, Meredith J <Meredith.J.Vance@wv.gov>; Myers, Seth J <Seth.J.Myers@wv.gov>

This email should be written at the same time each day.

Our Director was most concerned today with: 1. Status of distributing required public education to all customers, 2. Follow up samples at the 3 homes (Tyler, Stanley, Bridge locations), 3. Public education at those 3 homes, 4. Filters given to those 3 homes, and 5. Movement toward Corrective Action/Corrosion Control.

We heard that Tyler Ave home owners are not cooperating and trying to sell the home. I am concerned about disclosure of the issue to future home buyers. I am unsure whom to bring those concerns to (local health dept, realtor group, etc?).

Thanks - Seth

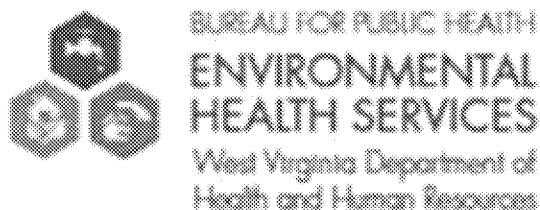
Seth J. Myers, Ph.D., ERS-2

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Environmental Engineering Division

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